



FUND NAME	ADDRESS	EMAIL, WEBSITE, TELEPHONE & FAX NUMBERS	MEDICAL CLAIMS ENQUIRIES	MEMBERSHIP ENQUIRIES	FUND IDENTIFICATION CODE (these may help in identifying the patient's fund) * denotes official fund HCP code	ECLIPSE PARTICIPANT ID
ACA Health Benefits Fund	Locked Bag 2014 WAHROONGA NSW 2076	Ph: 1300 368 390 Fax: 02 9847 3357 http://www.acahealth.com.au info@acahealth.com.au	Ph: 1300 368 390 medicalclaims@acahealth.com.au	Ph: 1300 368 390 membership@acahealth.com.au	ACA*	ACA
AIA Health Insurance <small>myOwn, RACQ and AIA Health Insurance are issued by AIA Health Insurance.</small>	PO Box 7302 MELBOURNE VIC 3004	Ph: 1800 333 004 https://www.aia.com.au health.memberservices@aia.com.au	Ph: 1300 300 338 health.claims@aia.com.au	Ph: 1300 300 338 health.memberservices@aia.com.au	MYO*	MYO
Australian Unity Health Limited <small>Benefits will be payable up to the Medicare Benefits Schedule (MBS) only for the following products: Saver Hospital (B1) Simple Hospital (YB2 & YB3), Smart Start (LB), Care 'n Repair (BA & BA3), Budget Hospital (B2), Simple Saver (YCB & YCC).</small>	271 Spring St MELBOURNE VIC 3000	Ph: 13 29 39 Fax: 1800 852 030 http://www.australianunity.com.au/ customerservice@australianunity.com.au	Ph: 1800 035 360 providerservices@australianunity.com.au	Customer Service Centre Ph: 13 29 39 customerservice@australianunity.com.au	AUF* ANA AU GU	AUH
CBHS Corporate Health Pty Ltd	Locked Bag 5098 PARRAMATTA NSW 2124	Ph: 1300 586 462 https://www.cbhscorporatehealth.com.au/ access@cbhscorp.com.au	Ph: 1300 586 462 access@cbhscorp.com.au	Member Care Ph: 1300 586 462	CBC*	CBC
CBHS Health Fund Limited <small>Previously called Commonwealth Bank Health Society</small>	Locked Bag 5014 PARRAMATTA NSW 2124	Ph: 1300 654 123 https://www.cbhs.com.au/ access@cbhs.com.au	Ph: 1300 654 123 access@cbhs.com.au	Member Care Ph: 1300 654 123	CBH* CBHS	CBH
Defence Health Ltd <small>Previously called Army Health Benefits Society</small>	PO Box 7518 MELBOURNE VIC 3004	Ph: 1800 335 425 Fax: 1300 665 096 https://www.defencehealth.com.au/ info@defencehealth.com.au	Ph: 1800 656 329 hosmedclaims@defencehealth.com.au	Ph: 1800 335 425 Fax: 1300 665 096	AHB* DEF	DHF
GMHBA Limited <small>Frank Health Insurance is a brand of GMHBA</small>	PO Box 761 GEELONG VIC 3220	Ph: 1300 446 422 Fax: 03 5221 4582 https://www.gmhba.com.au/ service@gmhba.com.au	Ph: 1300 446 422 providers@gmhba.com.au	Ph: 1300 446 422 service@gmhba.com.au	GMH*	GMH
HBF Health Limited <small>HBF participates in all states except WA. GMF/Healthguard has merged with HBF.</small>	GPO Box 1440 PERTH WA 6845	Ph: 13 34 23 https://www.hbf.com.au/ memberservices@hbf.com.au	Ph: 1300 810 475 expresspayqueries@hbf.com.au	Ph: 13 34 23 memberservices@hbf.com.au	HBF*	HBF
Health Care Insurance Ltd	PO Box 931 BURNIE TAS 7320	Ph: 1800 804 950 Fax: 1800 643 969 http://www.hcilt.com.au/ enquiries@hcilt.com.au	Ph: 1800 804 950 Fax: 1800 643 969 enquiries@hcilt.com.au	Ph: 1800 804 950 Fax: 1800 643 969 enquiries@hcilt.com.au	HCI*	HCI



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Health Insurance Fund of Australia	GPO Box X2221 PERTH WA 6847	Ph: 1300 134 060 Fax: 08 9328 3345 http://www.hif.com.au/ info@hif.com.au	Ph: 1300 134 060 Fax: 08 9328 3345 medical.team@hif.com.au	Ph: 1300 134 060 Fax: 08 9328 3345 info@hif.com.au	HIF*	HIF
Health Partners	GPO Box 1493 ADELAIDE SA 5001	Ph: 1300 113 113 Fax: 08 8113 2259 http://www.healthpartners.com.au/ ask@healthpartners.com.au	Ph: 1300 113 113 Fax: 08 8004 9113 medicalclaims@healthpartners.com.au	Ph: 1300 113 113 Fax: 08 8113 2259 ask@healthpartners.com.au	SPS* HP	SPS
Latrobe Health Services Inc <small>Latrobe Health Services began using Access Gap Cover effective 1 October 2025</small>	Reply Paid - 41 Morwell 3840 MORWELL VIC 3840	Ph: 1300 362 144 https://www.latrobehealth.com.au/ info@lhs.com.au	Ph: 1300 362 144 info@lhs.com.au	Ph: 1300 362 144 sbenquiry@lhs.com.au	LHS*	LHS
Navy Health Ltd	PO Box 172 BOX HILL VIC 3128	Ph: 1300 217 736 Fax: 03 9899 4234 http://navyhealth.com.au/ query@navyhealth.com.au	Ph: 1300 217 736 Fax: 03 9899 4234 query@navyhealth.com.au	Ph: 1300 217 736 Fax: 03 9899 4234 query@navyhealth.com.au	NHB*	NHB
Onemedifund	Locked Bag 25 WOLLONGONG DC NSW 2500	Ph: 1800 148 626 Fax: 1300 673 406 https://www.onemedifund.com.au/ info@onemedifund.com.au	Ph: 1800 148 626 Fax: 1300 673 406 info@onemedifund.com.au	Ph: 1800 148 626 Fax: 1300 673 406 info@onemedifund.com.au	OMF*	OMF
Peoplecare Health Insurance <small>Previously Lysaght Peoplecare</small>	Locked Bag 33 WOLLONGONG DC NSW 2500	Ph: 1800 808 690 Fax: 1300 673 405 https://www.peoplecare.com.au/ info@peoplecare.com.au	Ph: 1800 808 690 Fax: 1300 673 405 info@peoplecare.com.au	Ph: 1800 808 690 Fax: 1300 673 405 info@peoplecare.com.au	LHM*	LHM
Phoenix Health Fund Limited <small>Previously called Phoenix Welfare Association</small>	PO Box 156 NEWCASTLE NSW 2300	Ph: 1800 028 817 Fax: 02 4968 2229 http://www.phoenixhealthfund.com.au/ enquiries@phoenixhealthfund.com.au	Ph: 1800 028 817 Fax: 02 4968 2229 medicalclaims@phoenixhealthfund.com.au	Ph: 1800 028 817 Fax: 02 4968 2229 claims@phoenixhealthfund.com.au	PWA*	PHF
Police Health Limited <small>The Emergency Services Health brand has been retired from 1 April 2026.</small>	PO Box 6111 ADELAIDE SA 5000	Ph: 1300 057 054 Fax: 08 8112 7099 http://www.policehealth.com.au/Home/ providerenquiries@policehealth.com.au	Ph: 1300 057 054 Fax: 08 8112 7099 providerenquiries@policehealth.com.au	Ph: 1300 057 054 Fax: 08 8112 7099 providerenquiries@policehealth.com.au	SPE* PH	POL
Queensland Country Health Fund Pty Ltd <small>Previously called MIM Employees Health Fund Society.</small>	PO Box 42 AITKENVALE QLD 4814	Ph: 07 4412 3500 https://www.queenslandcountry.health info@queenslandcountry.health	Ph: 07 4412 3500 info@queenslandcountry.health	Ph: 1800 813 415 info@queenslandcountry.health	QCH* MIM	QCH



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Reserve Bank Health Society Limited Previously called Reserve Bank Health Fund	Locked Bag 23 WOLLONGONG DC NSW 2500	Ph: 1800 027 299 Fax: 1300 309 704 https://www.myrbhs.com.au/ info@myrbhs.com.au	Ph: 1800 027 299 info@myrbhs.com.au	Ph: 1800 027 299 Fax: 1300 309 704 info@myrbhs.com.au	RBH*	RBH
see-u by HBF Previously called HBF Health Limited trading as CUA Health	Locked Bag 2234 BRISBANE QLD 4001	Ph: 1300 499 260 https://www.seeuhealthinsurance.com.au/ info@seeuhealthinsurance.com.au	Ph: 1300 499 260 info@seeuhealthinsurance.com.au	Ph: 1300 499 260 info@seeuhealthinsurance.com.au	CPS* CUA	CHF
Teachers Federation Health Ltd Nurses & Midwives Health and UniHealth Insurance are brands of Teachers Federation Health Ltd. Previously called NSW Teachers Federation Health Society and Teachers Health Fund. Effective 1 July 2025 TUH merged with Teachers Federation Health Ltd.	GPO Box 9812 SYDNEY NSW 2001	Ph: 1300 728 188 Fax: 1300 728 388 https://www.teachershealth.com.au/ info@teachershealth.com.au	Ph: 1300 728 188 medical@teachershealth.com.au	Ph: 1300 728 188 Fax: 1300 728 388 info@teachershealth.com.au	NTF*	TFH
Union Health and Union Health Previously called TUH, Queensland Teachers Union Health Society, Teacher's Union Health. Effective 1 July 2025 TUH merged with Teachers Federation Health Ltd	PO Box 265 FORTITUDE VALLEY QLD 4006	Ph: 1300 360 701 Fax: 07 3252 3239 http://tuh.com.au/ enquiries@tuh.com.au	Ph: 1300 360 701 Fax: 07 3252 3239 enquiries@tuh.com.au	Ph: 1300 360 701 Fax: 07 3252 3239 enquiries@tuh.com.au	QTU* TUH	QTU
The Doctors' Health Fund Limited Previously called the AMA Health Fund	PO Box Q1749 QUEEN VICTORIA BUILDING NSW 1230	Ph: 1800 226 126 Fax: 02 9260 9958 https://www.doctorshealthfund.com.au/ info@doctorshealthfund.com.au	Ph: 1800 226 126 Fax: 02 9260 9958 info@doctorshealthfund.com.au	Ph: 1800 226 126 Fax: 02 9260 9958 info@doctorshealthfund.com.au	AMA*	AMA
Westfund Benefits will be payable up to the Medicare Benefits Schedule (MBS) only under Basic Hospital Cover.	PO Box 235 LITHGOW NSW 2790	Ph: 02 6353 1399 Fax: 02 6352 3408 http://www.westfund.com.au/ enquiries@westfund.com.au	Ph: 02 6352 0749 medicalbenefits@westfund.com.au	Ph: 02 6353 1399 enquiries@westfund.com.au	WFD* WDH	WFD